

Lumenis Using BizDoc for Automation of Engineering Changes Process, Resulting Cost Saving and Efficiency

Lumenis Ltd., the global leader in medical and aesthetic lasers and light-based technology, uses BizDoc BPM solutions to reduce costs, control expenditures, and to manage and control engineering changes, as well as procurement, financial, and personnel processes.

Moding Ltd., a leading provider of business process management (BPM) solutions, today announced that LumenisTM Ltd. (NASDAQ: [LUME](#)), a worldwide supplier of medical and aesthetic lasers and light-based technology, is using BizDoc to manage its engineering change orders (ECO), travel and procurement expenditures, and other processes, insuring efficient workflow and budget control. With BizDoc, Moding's winner BPM enterprise platform, Lumenis is meeting budget plans, cutting costs, reducing mismatches, and improving both its operations management and customer service.

Mr. Avi Biton, Director of Global Engineering of Lumenis Manufacturing Division in the last 7 years, says:

“Based on 30 years of experience in operations, engineering, and projects’ management, using various PDM and other systems, we at Lumenis, decided to characterize an ECO process that will benefit our aggregated knowledge. We found BizDoc as the best platform for workflow processes mainly due to its integral features like dynamic routing, standard execution time, flexibility and ease of integration to our ERP system. We contracted Tirosh Software Systems, a BizDoc implementers, to develop the ECO process.

Among other benefits, we achieved the following advantages:

- Full paperless process automation;
- Dynamic routing, enabling additions and subtractions of signatories and consultants. This resulted in sharing of information and decision making by many functionaries working in our global sites, in the USA, Europe, Asia, and Israel.
- Unlimited attachments of Native Files and Red Lines documents;
- Documented approval process, including logging and tracing of each activity;
- Automatic distribution of change orders while controlling delays;
- Updating our ERP system automatically;

After one year of using the system, we are definitely happy with the system, and satisfactorily note other benefits too:

- We saved during the first year about 1,500 high-cost working hours by canceling the CCB meetings using the BizDoc Web user interface instead;
- Integration with the ERP system provided accurate information and enabled us to use existing stocks, and eliminate dead stocks. This saving alone is estimated by tens of thousands of USD.
- The BizDoc-ECO implementation has been endorsed as CFR21 Part11 compliant.

More new advantages are on the way in development, and will certainly result in more savings in FY2005.

Last word, we call it ECOline for it is a process with “brain”. As much as it is comprehensive, it is easy to implement, and very easy to use by operators, engineers, and other employees.” says Mr. Avi Biton, Director of Engineering , Global Operations, of Lumenis Ltd. abiton@lumenis.com

About Lumenis Ltd.

Lumenis™ is the world leader in laser and light-based technologies for medical and aesthetic applications. The Company offers the widest range of products, an unparalleled product support system for their medical clientele, and the largest investment for research and development in its industry. Lumenis has more than 60,000 medical systems installed in doctors' offices, clinics and operating rooms in more than 75 countries around the globe. In addition, the company now holds 183 patents worldwide, with another 65 currently pending.

Lumenis' accomplishments underscore the tremendous versatility and longevity of Intense Pulsed Light (IPL™) technology. For instance, Lumenis spearheaded a new procedure known as [IPL Skin Treatments using Photorejuvenation](#), the first procedure that addresses complexion and smoothing, creating a full-faced youthful look. The company is also marketing new aesthetic products targeting such conditions as acne and cosmetic repigmentation, and has diversified its operations with a broad range of solutions for ophthalmic, urological, ENT, dental and veterinary procedures.

Lumenis has annual investments in research and development that far exceed the industry average and is also one of the most diversified manufacturers with gas-based, solid-state and diode-pumped lasers in its portfolio. Lumenis' commitment to research and development is exemplified by the agreement with Wellman Labs at Massachusetts General Hospital, an affiliate of Harvard University, to conduct ongoing basic research on the interaction of light and tissue.

Lumenis has regional offices around the world to better serve its customers. American and business unit operations are based in Santa Clara, California; European operations are based in Amsterdam, the Netherlands; and Asia Pacific operations are based in Tokyo, Japan. Lumenis' mission is to be a potent force for innovation - providing quality products and service and responding to the needs of the medical community and their patients.

About Tirosh Software Systems Ltd.

Founded in 1992, Tirosh Computer Systems focuses on system analysis, planning, integration and consulting for a wide range of clients.

TIROSH is a company with more than 10 years of experience providing professional software solutions accompanied by high quality and appreciated level of services. One of our main goals is to provide the best solution for the customer, at reasonable price and in time.

Our specialty is to create custom made solutions using Visual Basic ., Access , .Net, ASP, Progress 4GL, using SQL databases such as MsSqlServer, Oracle, Progress, and more.

In full cooperation with Moding Ltd., Tirosh provides general and specific Business Process Management solutions based on BizDoc, a general-purpose workflow software product produced by Moding.

For more information call +972-4-981-9881, email Tirosh1@tirosh.co.il or visit www.tirosh.co.il

About Moding Ltd.

Founded in 1990, Moding is a world leader in Business Process Management (BPM) software solutions and Web centric workflow products.

A profitable, privately owned corporation since inception, Moding focuses on providing medium and large organizations around the world with standards-based, easy to implement, cost effective workflow solutions.

the BizDoc product suite is the platform for "ready to go" application modules and customized workflow solutions enabling companies already implementing ERP systems to boost productivity and efficiency at a much quicker, more cost effective pace.

To date, available BizDoc based application modules include: operations management, procurement, travel control, invoice management, engineering changes, task management, and more.

The Moding team is comprised of a tightly knit group of co-workers from complimentary disciplines including experienced, world-class software developers, and technical support engineers, dedicated to providing and supporting our customers in their relentless pursuit of efficiency and management superiority.

For more information call +972-9-885-1110, email Sales@moding.com or visit www.moding.com.

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